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# Sophos Home Premium

User manual

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## 1. Introduction

The university has negotiated a contract with Sophos to use the Sophos Home Commercial Edition. This edition includes Sophos Home Premium. Sophos Home Premium is a cloud-based virus protection service from Sophos for Windows and MacOS devices. As long as you are an employee, lecturer, professor or student at the University of Regensburg, you can use the product free of charge. A Sophos Home Premium license provides protection for up to 10 private, non-business devices.

**Please note: you are not allowed to use Sophos Home Premium for business devices (device is in property of the UR). You must download and install Sophos Endpoint Protection from the university's software catalog. Sophos Home Premium may only be installed on private PCs and Macs.**

## 2. What functions does *Home Premium offer*?

Sophos Home Premium includes all essential security functions: protection against malware and ransomware, real-time protection based on artificial intelligence, remote management, webcam protection, web protection and parental controls. You can find more information about the functions at <https://home.sophos.com/de-de.aspx#feature-list>.

**Please note: The Mac version dispenses with the extended web protection.**

## 3. Which devices can I protect?

Microsoft Windows and Apple MacOS X PCs.

Tip: If you want virus protection for iOS and Android devices, install the free Sophos app Intercept X. Devices with this app cannot be managed with Sophos Home.

There is a second app "Sophos Home": This is only used to manage the devices protected with Sophos Home Premium.

## 4. How do I get access to Home Premium?

There are two steps involved:

1. Registration for Home Premium (see chapter 4.1).
2. A Sophos Home Account is also required.

If you already have a Sophos account, please read chapter 4.3.

If there is no account, please read chapter 4.2.

### 4.1 License request for Home Premium

<https://home.sophos.com/employee>

Please enter the UR email address to check whether you are eligible for Sophos Home Premium. You will then receive an email with further information.

Attention: only one Sophos Home Premium Account (= license) is available per RZ account to protect 10 private devices!

## 4.2 Registration: no Sophos Home Account available

After requesting a license you will receive an email with a link. Please click on this:

Register below to get started with Sophos Home.

Max

Mustermann

max.mustermann@rz.uni-regensburg.de

Password

Coupon code

By creating an account, (i) you acknowledge that Sophos will process your personal data as described in the [Privacy Policy](#), and (ii) you have read, understood, and accepted the [Sophos End User License Agreement](#).

I'd like to receive offers and promotional information regarding Sophos products and services.

Create Account

- Enter UR mail address. Please check that the code matches the code from the email.
- Then click on “Create Account“. You will receive an email to your UR email address. Please open the mail and click on the link in the mail (Confirm email) to confirm your account.

Welcome to Sophos Home, and thank you for creating an account!

Before you start protecting your personal computers, we need to confirm the email address used to create this account. Please click below to confirm your email.

Confirm email

Thank you.

Confirm email

The Sophos Home Team

## Sign In

Sign in to manage all your devices

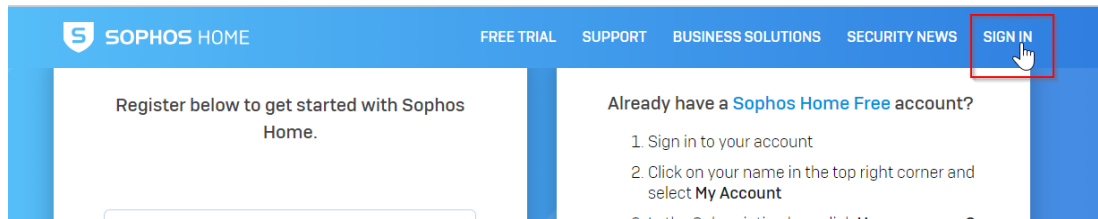
Your email address has been confirmed.

Now you can log in with your UR email address and the password you have chosen and manage your devices.

### 4.3 Registration: Sophos Home Account available

After requesting a license you will receive an email with a link. Please click on it. If you already have a Sophos Home account, please do the following:

- Log in to Sophos Home with your private access data:



- Click on "My Account" at the top right.
- Click on "Have a coupon" and enter the license key from the mail.
- Click on "Validate" and check the data.
- Then click on "Apply".

Your account will be upgraded to Home Premium and your already managed devices will be upgraded.

## 5. Management of devices

### 5.1 Login

Url: <https://my.sophos.com/de-de/login/>

Login with the Sophos Home Account (email address and password!):

### Sign In

Sign in to manage all your devices

✓ Your email address has been confirmed

Email

Password


Sign In

After logging in, the Sophos online dashboard opens.

**Warning:** Every time you log in to Sophos Home in your web browser, Sophos checks whether it already knows the device on which you are currently logging in. If not, a verification code will be sent to the email address. This code must be entered on Sophos Home. Only then does the login in Sophos Home take place.

### 5.2 Installation

Now you can either add the current PC to Sophos Home or protect another device using the link or via the mail link.



### Protect this PC

Download Sophos Home on to your PC. Once installed it will automatically scan and clean your machine.

By clicking "Download", (i) you acknowledge that Sophos will process your personal data as described in the [Privacy Policy](#), and (ii) you confirm you have read, understood, and accepted the [Sophos End User Licence Agreement](#).

Download

Want to protect a different device?

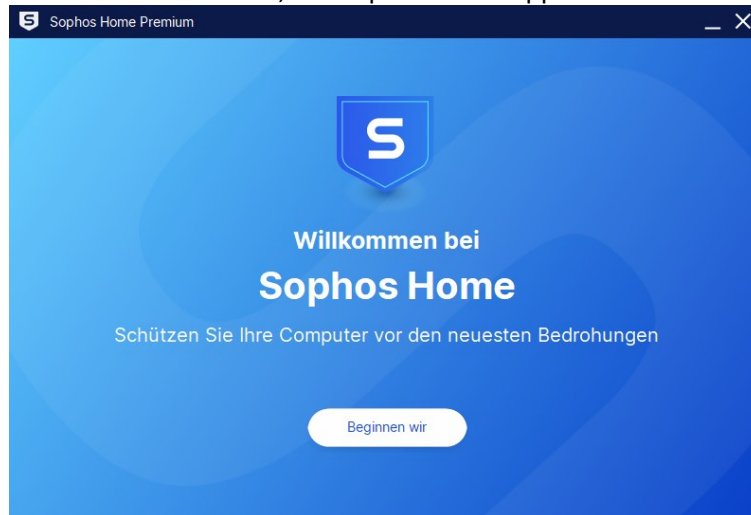
Sophos Home allows you to protect and manage multiple devices.

Email install link to protect another household computer or copy the link below

<https://accounts.home.sophos.com/install/0f887003affc13d4486c18f764a03d886a047ba8f78870a77e14c08>

A file SophosInstall.exe is downloaded. Execute this. It may take 10 minutes for the product to be installed.

If the installation is successful, the Sophos Home app starts:



You may need to restart your PC to get the latest version. The Sophos app reports this should it be necessary.

**Note:**

So Sophos has a desktop app. But the functions and settings are managed via an online dashboard that is accessible via a web browser. The desktop app essentially serves as information about the activated functions. If necessary, you can still start a manual scan of the PC using it.

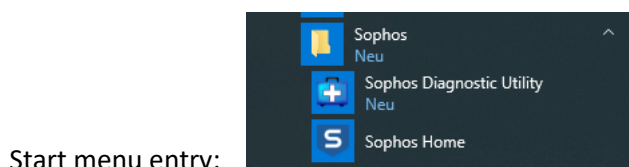
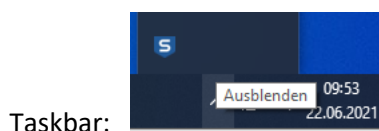
**Important:**

As soon as the first device has been recorded, the start page changes to Sophos Home. To add

more devices, click on .

### 5.3 Open Desktop App

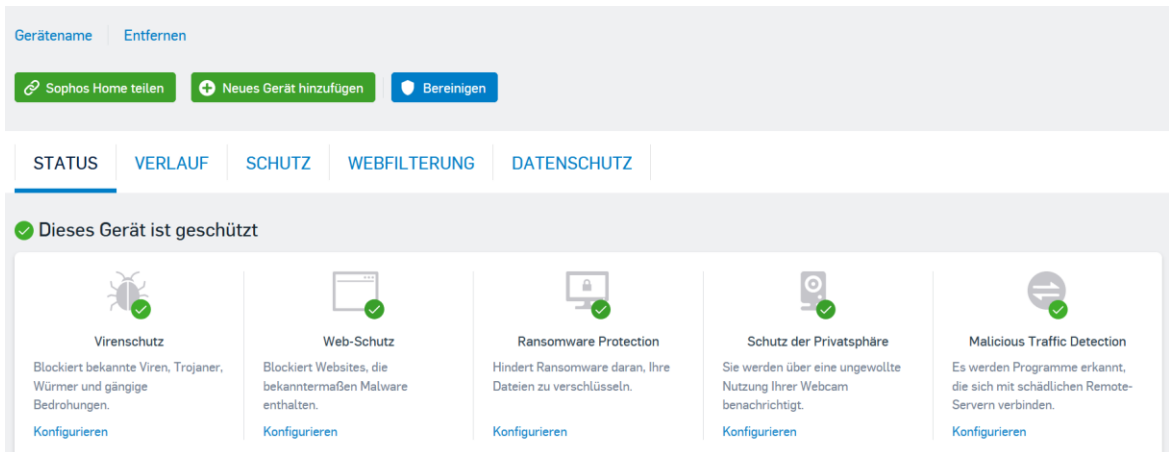
Double-click the icon in the Windows taskbar or the start menu entry.



### 5.4 Online Dashboard

**Webbrowser:** <https://my.sophos.com/de-de/login/>

The online dashboard shows you which devices are protected by Sophos Home. There you can add or remove devices, view the status and messages about the devices, and change settings for Sophos Home.



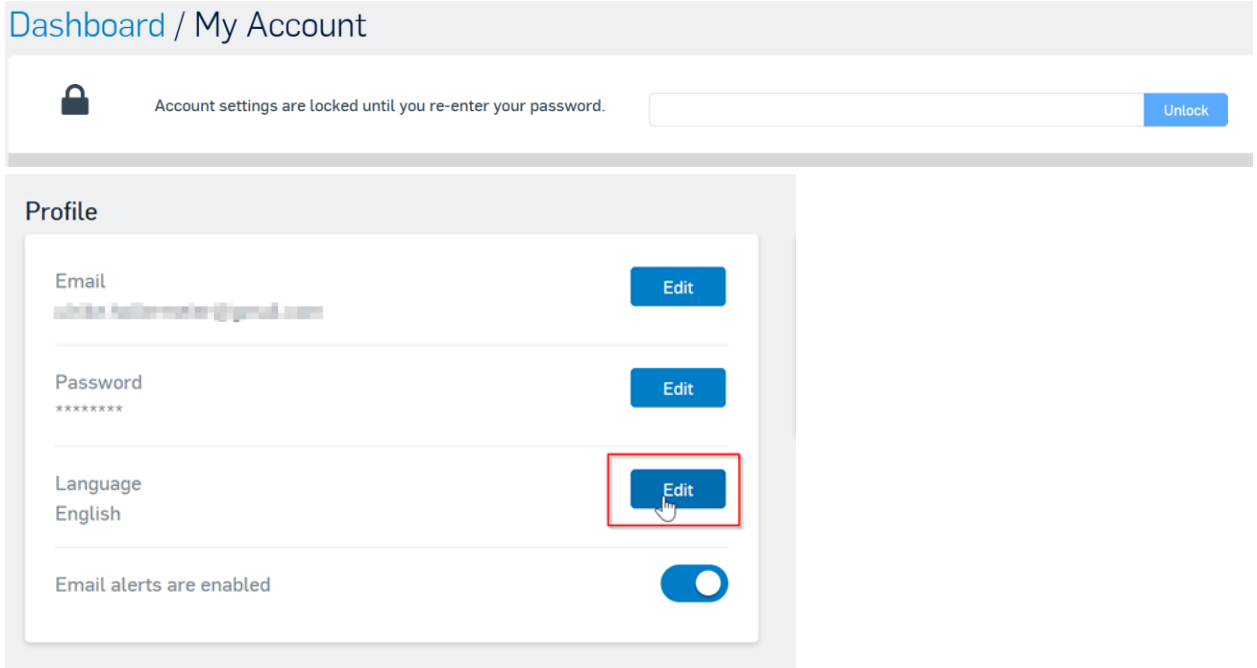
## 6. Management - Sophos Home Account

### 6.1 Change the display language

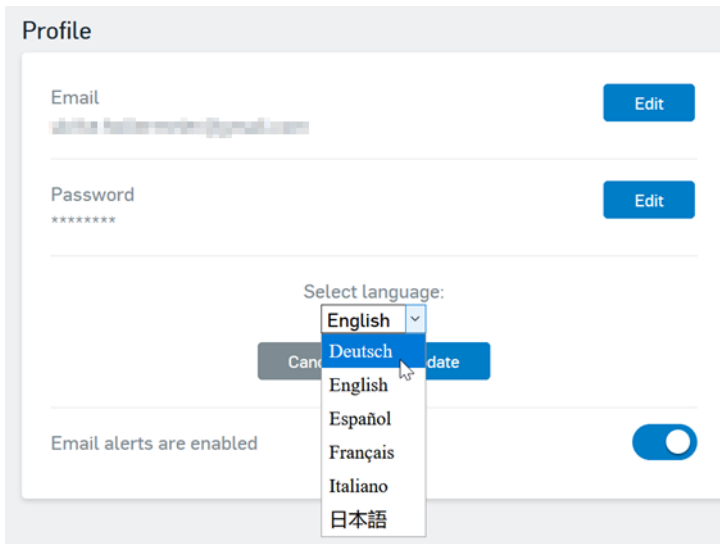
By default, the display language in the Sophos Home Dashboard is English. However, you can change the language yourself:



The password must be entered again in order to make changes in the dashboard.





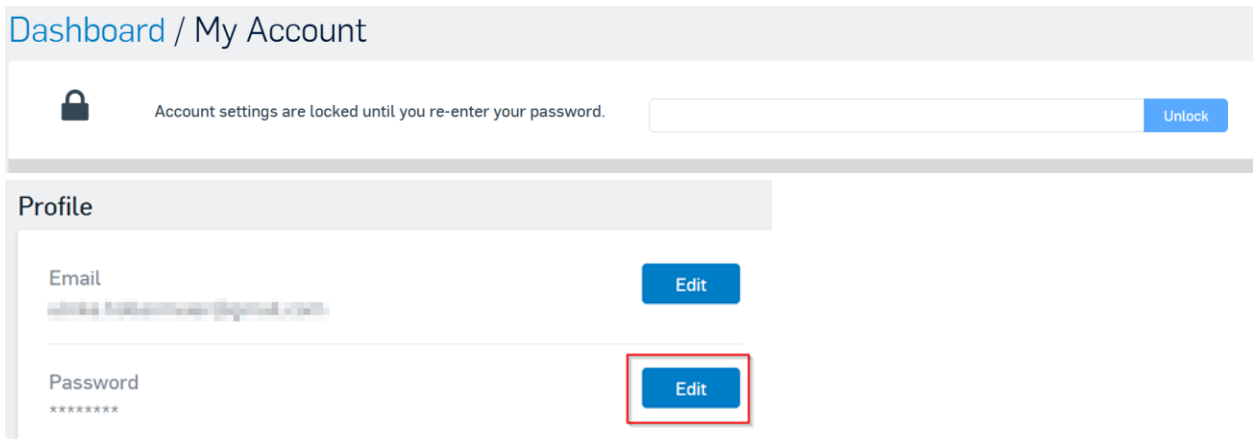


After selecting the language, click on "Update" and enter your password again at the top of the screen to confirm. The language should now have changed. If this is not the case, click again on the selected language under "Select Language" and on "Update".

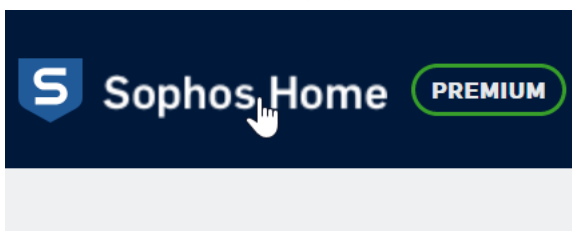
## 6.2 Change password



The password must be entered again in order to make changes in the dashboard.



## 6.3 Calling up the start page

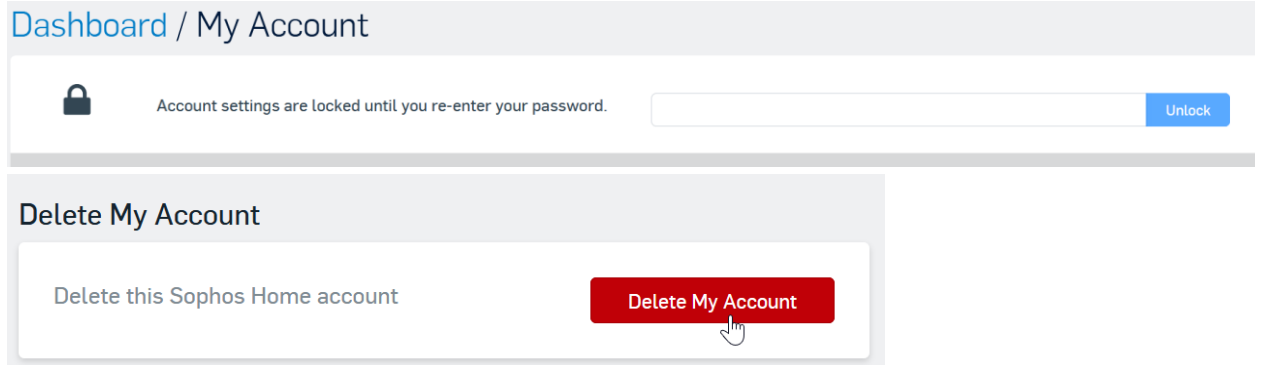


In the top left, click Sophos Home.

## 6.4 Deleting an account



The password must be entered again in order to make changes in the dashboard.



You will receive a confirmation code in an email to the email address. After entering the code, the account is deleted.